



NEED HELP GETTING STARTED?

Follow these steps to shop our online store:

1 Go to montrosepethospital.com

- Click our "STORE" tab

2 Register or login to purchase prescription items, schedule future orders, or use a promotion code. *You may not need to login to purchase non-prescription items. If using guest checkout, you'll need to verify your email address at checkout.*

- To register, click on [Register](#) near the top of the page.
- Here you'll enter a login, password, your name, and your email address.
- After submitting this information, close the window and go to your email and click the "Registration Confirmation" email link.
- Login with your login and password, and enter your contact and pet information. Check the terms and condition box, and click "Register".

3 Find your item(s)

- Click [All Products](#) to browse through items by category, **or**
- Type the item name into the search field at the top of the page.
- Found what you're looking for? Click [BUY](#) to add to your cart.
- Choose your pet in the patient's name drop-down menu or enter your pet by clicking "Add New Pet". Then, click Submit.
- Enter a quantity. (Note the size of the item; some medications are available in single doses or by the pill/capsule options.)
- If you would like to schedule monthly deliveries of the item or receive the item at a later date, check the **YES** box and choose the dates you would like to receive the item.
- Click Submit.

4 Checkout

- Click [Checkout](#) near the top right of the page to review your cart.
- Enter your zip code, select your shipping, and click "Checkout".
- Enter your name and shipping information; if you are logged in, your information will automatically appear. Click Continue.
- Enter your payment information.
- Click Continue, and finally click "checkout" at the bottom right.

You'll receive an email confirming your order shortly. Once we've reviewed any items requiring approval*, your order will ship, and you'll receive a second email with tracking information for your purchase. If you have any questions, please give us a call.

*Please allow up to 48 hours (2 business days) for approval of your order.

THANKS FOR SHOPPING WITH US!

Online Support Team 844.654.6876



2444 Honolulu Ave
Montrose, CA 91020
(818) 249-2273